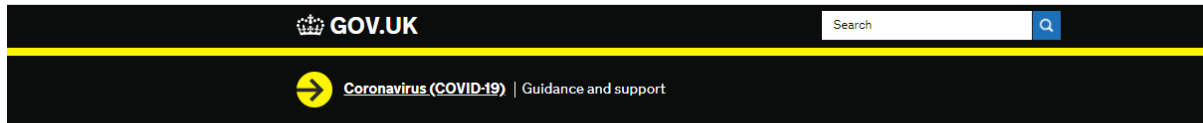


BRP Error Form – Applications made overseas

Step 1 Go to the following link to report a BRP error: <https://www.gov.uk/biometric-residence-permits/report-problem>



[Home](#) > [Visas and immigration](#) > [What you need to do](#)

Biometric residence permits (BRPs)

Contents

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- [Replace an expired BRP](#)
- [Replace your visa with a BRP](#)

Report a problem with your new BRP

Related content

[Report a change of circumstances if you](#)

Step 2 Go to the bottom of the page to 'report a problem'

If your name is long it may appear 'cut off' on your BRP. This is not a mistake - it is because there is limited space on the BRP card. However, if there's a spelling mistake, you must [report it](#).

You'll need to have the following:

- your BRP number
- your full name, date of birth and nationality as they appear on your BRP
- an email or postal address


You can get someone to report the problem for you, for example a legal representative, a charity, employer, college or university.

The Home Office will email you within 5 working days to tell you what to do next. It'll take longer if you do not give an email address.

Report a problem >

[← Previous](#)
[If your BRP has not arrived](#)

Step 3 Click on 'outside the UK'. If you applied for your visa inside the UK then speak to an ISAT adviser before continuing with the form.

 **Report a problem with your new BRP**

Step 1 of 6

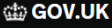
Where did you apply for your visa?

Was the application made from in the UK or from outside the UK?

UK Outside UK

[Continue](#)

Step 4 Select the relevant option(s) when asked what the problem with your BRP card is. In the box 'describe the problem', please see email from ISAT adviser for what needs to be included here and copy and paste the information into the box.

 **Report a problem with your new BRP**

[Back](#) Step 2 of 6

What's the problem with your BRP?

You can select more than one option.

Family name

Given name(s)

Place of birth

Date of birth

Gender

Sponsor reference

Nationality

Signature

Photograph

National Insurance number

Faulty or damaged BRP

Conditions or length of stay


Conditions or length of stay

Describe the problem

[Continue](#)

[Continue](#)

Step 5 Type in the address where you are living in the UK. Your new BRP card will be sent here.

Report a problem with your new BRP

[Back](#) Step 3 of 6

Is there a suitable UK address we can deliver your BRP to?

If you need a replacement BRP, we will post it to a UK address of your preference. If you don't have a suitable UK address, we will deliver it to a Post Office for collection.


Yes No

Building name or number

Street

Town/City

Step 6 Please use the scanned BRP copy attached to this email to complete the details below. They must be input accurately.

Report a problem with your new BRP

[Back](#) Step 4 of 6

How do your personal details appear on your BRP?

These must be entered exactly as they are printed on your BRP so we can review the problem.

Full name

Date of birth
For example, 31 3 1970
Day Month Year

Country of nationality

BRP number
For example, ZR1000452

[Continue](#)

Step 7

Type in your email address. The phone number is optional.

GOV.UK Report a problem with your new BRP

[Back](#) Step 5 of 6

How should we contact you about your BRP?

Email address

 I want to be contacted by post

Phone number (optional)

Step 8

Check your details carefully before you click on the 'send' button to submit the form. Afterwards you will be taken to a confirmation screen. Download the PDF copy of the submitted form and email it to isat@brookes.ac.uk. Please put your student ID number and name in the subject line and the title 'BRP error'.

GOV.UK Report a problem with your new BRP

[Back](#) Step 6 of 6

Check the details you have provided

If any information is incorrect, you can change it here.

Corrected BRP details

Conditions or length of stay

Delivery address

Address

Your details as they appear on your BRP

Full name

Date of birth

Nationality

BRP number	<input type="text"/>	Change
Email address	<input type="text"/>	Change

Are you completing this form on behalf of the BRP holder?

Friends, relatives, employers, charity workers and lawyers, for example, can complete this form on behalf of the BRP holder.

Yes No

Terms and conditions

By sending this report you confirm the information provided is accurate, and you accept our [terms and conditions](#).

[Send](#)